Riverside Hockey Academy FAQ’s

**1. Where do students store their gear?** Unfortunately the school was just been notified that there is no day storage for hockey equipment in the fall. Once the facility has completed their final phase (3rd rink) there may be space for storage (in the future).If storage is problem could you please contact Jeremy Neufeld at: [jneufeld@sd43.bc.ca](about:blank) COVID restrictions may change gear storage options.

**2. How do students get from the rink to the school?** Most parents/students arrange carpooling, so 1 parent drops the students off at the rink and another parent picks the students up & drops them off at school. Several students walk from the rink back to Riverside.

**3. What times does the Academy run?** On-ice Mon/Wed/Fri 8:30-9:30am and off-ice Tue/Thur 8:45-9:45am. Monday generally focuses on Power Skating, Wednesday focuses on Puck Skills and Friday is either Tactical or Scrimmage. COVID restrictions may require a revised schedule.

**4. Where do they do the off-ice?** Off-ice is run at the schools in a variety of facilities (gym, multipurpose room etch....). Off-ice is sport specific working on agility, explosive power, core strength, flexibility etc…

**6.** **What is the staff/student ratio?** On-ice is 2 Instructors & 1 Goalie Instructor and Off-ice is 1 Off-Ice instructor. Academic teacher attends & co-teaches both on-ice and off-ice. Goalie instruction provided for a minimum of 2 goalies/maximum of 4 per group. If only 1 goalie registers the cost is pro-rated.

**7. How many students per class?**   24-30 students per class.

8. **Do I have to pay the full $1320 when I register?** The total fee for the Academy is $1320 but as a convenience to parents, RPM will accept a $264 deposit is required with the registration, as well as post-dated payments for Sept 1-Dec 1 of $264 each.  We accept visa, mastercard, amex and etransfer. Payments are the parent’s responsibility. E-transfer’s must be set to reoccurring payment (Sept 1-Dec 1). NSF payments are subject to a $25 Admin fee. Parents can choose to pay the full amount at any time. Please include childs 1st name, last name and school on any e-transfers and/or cheques.

**9. Can I get a tax receipt?** Yes, you can login to your account at [www.rpmhockey.com](about:blank) anytime, click on ‘billing’ and all the invoices will be there, just select one and ‘download’.

**10. What do I get for $1320?** Students will get on-ice, off-ice, events, classroom sessions and guest speakers.

**11. Do students get graded on the Hockey Academy & how are they marked?** Yes, students are marked & graded by the academic teacher. The grades are based on several components including attendance, effort, attitude, assignments, volunteer work and being prepared for all aspects of the program.

**12. If my child is a Recreational Hockey Player can they still get an A in Hockey?** Students are marked as individuals, if they are on-time, prepared, work to the best of their ability, hand all assignments in on time etc…they have a good chance of getting an A.

**13. What if my son/daughter gets injured?** If a student is unable to participate in the Academy on-ice, off-ice or events for longer than 3 weeks, RPM will pro-rate fees. If the student is sick or injured, parents need to communicate with the teachers.

**14. Do all levels train together?** Yes, classes are comprised of Recreational and Rep level players but Instructors will break the students up according to ability and teach them separately.

**15. Do students have time to shower before going back to school?** Yes, but they need to shower quickly. COVID restrictions may affect shower access.

**16. What do the students get for Academic credit?** The Hockey Academy at Riverside is a BAA Elective.

**17. What happens to PE?** Your child will still need to take PE but most Academy students choose to take PE in the 2nd semester.

**18. What happens if I register and my child changes their mind?** The deposit is fully refundable up to May 31/2021. If you decide to withdraw you need to email [holly@rpmhockey.com](about:blank) to arrange a refund and contact the school. Withdrawing after Sept 1, you may receive a pro-rated refund.

**Communication** – all Academy correspondence is done by email. When registering, please provide 1 email address that is checked regularly. Please make sure you are not unsubscribed, you must click ‘yes, to receive promo material’ online under ‘settings’.

RPM On-Ice/Admin – Craig Millin – [craig@rpmhockey.com](about:blank)

RPM Off-Ice/Registrations/Special Events – Holly Rogers – [holly@rpmhockey.com](about:blank)

Riverside Teacher – Jeremy Neufeld [–JNeufeld@sd43.bc.ca](about:blank)

**Receipts:** You can access receipts anytime, login to your account and click on ‘billing’

**Account Changes:** Update address, email, credit card info online anytime by logging into your account, click on ‘settings’

**Primary Email:** We communicate primarily by email, so please provide an email address that you check daily. Please ensure you have selected ‘Yes, to receive promo material’ under settings, so you receive all academy correspondence. You should also ensure RPM Postmaster is a ‘safe sender’ so our emails do not go into ‘junk mail’.