Pitt Meadows Hockey Academy FAQ’s

1. **Where do students store their gear?** gear is stored at the rink in Dressing Room #2 and #4 Boys and #5 Girls. Gear can be dropped off after 7am on Hockey Academy days but must be picked up by 3:30pm.
2. **How do students get from the rink to the school?** Most parents/students arrange carpooling, so 1 parent drops the students off at the rink and another parent picks the students up & drops them off at school. Students also walk from the rink back to PMSS.
3. **What times does the Academy run?** Student’s should be at school or the rink at 8:50. Ice times start promptly at 9:15.
4. **Where do they do the off-ice?** Off-ice is run at the schools in a variety of facilities (gym, multipurpose room, weight room etc....). Off-ice is sport specific working on agility, explosive power, core strength, flexibility etc.
5. **Do I have to pay the full $1320 when I register?** The total fee for the Academy is $1320 but as a convenience to parents, RPM will accept a $264 deposit is required with the registration, as well as post-dated payments for Sept 1-Dec 1 of $264 each.  We accept visa, mastercard, amex and e-transfer. Payments are the parent’s responsibility. E-transfer’s must be set to reoccurring payment (Sept 1-Dec 1). NSF payments are subject to a $25 Admin fee. Parents can choose to pay the full amount at any time. Please include child’s 1st name, last name and school on any e-transfers and/or cheques.
6. **15. What if my son/daughter gets injured?**If a student is unable to participate in the Academy on-ice, off-ice or events for longer than 3 weeks, RPM will pro-rate fees. If the student is sick or injured, parents need to communicate with the teachers. Please contact holly@rpmhockey.com asap if your child is injured.
7. **What do I get for $1320?** Students will get on-ice, off-ice, events, classroom sessions and guest speakers.
8. **What is the staff/student ratio?** On-ice is 2 Instructors & 1 Goalie Instructor and Off-ice is 1 Off-Ice instructor. Academic teacher attends & co-teaches both on-ice and off-ice. Goalie instruction provided for a minimum of 2 goalies/maximum of 4 per group. If only 1 goalie registers the cost is pro-rated.
9. **How many students per class?**   24-30 students per class determined by the school as per Ministry Standards.
10. **Can I get a tax receipt?** Yes, you can login to your account at www.rpmhockey.com anytime, click on ‘billing’ and all the invoices will be there, just select one and ‘download’.
11. **Do students get graded on the Hockey Academy & how are they marked?** Yes, students are marked & graded by the academic teacher. The grades are based on several components including attendance, effort, attitude, assignments, volunteer work and being prepared for all aspects of the program.

**11. If my child is a Recreational Hockey Player can they still get an A in Hockey?** Students are marked as individuals, if they are on-time, prepared, work to the best of their ability, hand all assignments in on time etc…they have a good chance of getting an A.

**12. Do all levels train together?**Yes, classes are comprised of Recreational and Rep level players, but Instructors will break the students up according to ability and teach them separately.

**13. Do students have time to shower before going back to school?** Students will have 15 minutes to shower and change before dismissal for the cafeteria begins.

**14. What do the students get for Academic credit?** The Hockey Academy at PMSS get credit for PE/Hockey.

**15. What happens if I register and my child changes their mind?**  If you decide to withdraw you need to email holly@rpmhockey.com to arrange a refund and contact the school. Withdrawing after Sept 1, you may receive a pro-rated refund. The deposit is fully refundable up to June 15/2021.

**Communication** – all Academy correspondence is done by email. When registering, please provide 1 email address that is checked regularly. Please make sure you are not unsubscribed, you must click ‘yes, to receive promo material’ online under ‘settings’.

RPM On-Ice/Admin – Craig Millin – craig@rpmhockey.com

RPM Off-Ice/Registrations/Special Events – Holly Rogers – holly@rpmhockey.com

PMSS Teacher– Bryan Bailey – bryan\_bailey@sd42.ca

**Receipts:** You can access receipts anytime, login to your account and click on ‘billing’

**Account Changes:** Update address, email, credit card info online anytime by logging into your account, click on ‘settings’

**Primary Email:** We communicate primarily by email, so please provide an email address that you check daily. Please ensure you have selected ‘Yes, to receive promo material’ under settings, so you receive all academy correspondence. You should also ensure RPM Postmaster is a ‘safe sender’ so our emails do not go into ‘junk mail’.