

# Whistler Hockey Academy FAQ

## SCHEDULE & LOGISTICS

### What times does the Academy run?

On-ice Mon/Fri 8:45-9:45am and Wed 10:30-11:30am and off ice/dryland on Tuesdays at 12:40-1:40pm and Thursdays at 2:00-3:00pm. Monday generally focuses on skating drills and technique, Wednesday focuses on puck skills and Friday is Game Day.

### Where are off-ice sessions?

Off-ice is run at the in the school gym **AND students NEED to come to class with proper PE strip, including running shoes, shorts/athletic pants and an athletic shirt.**

### Where do students store their gear?

Students can bring their gear to school with them on Mondays/Wednesdays/Fridays and it can be stored at the front of the office. Please let Ms. Robson know. **On Wednesdays, students can politely request to be dismissed from class at 10:00, so they can walk to the arena to get changed and be ready to go on ice by 10:30.** Students will have 10 minutes to walk to Meadow Park with their gear and will use the changerooms over there to get ready for their ice session. **After their ice time,** bags can be stored in the 'cage' on the right-hand side of the arena. Please ensure that hockey bags are picked up the same day. The cage is NOT locked, so please don't store sticks in there and all gear is stored in here at student's own risk.

### Do students have time to shower before going back to school?

Yes. They can use the designated change rooms at the rink to shower and get ready to return to school. They are generally off the ice 30 min before they have to return to school.

### Is there a separate dressing room for females?

Yes, females will be assigned dressing room 1 or 2.

### Can students still order lunch from the Hot Lunch program?

Students are still able to get lunch from the Hot Lunch Program as long as they order it from their teacher before entering the arena, and they can pick it up directly from the Steller's Jay counter when they get back to school. Their lunch will be stored behind the counter and they must say their name and that they are from Hockey Academy.

## REGISTRATION & FEES

### Do I have to pay the full \$1565 when I register?

The total fee for the Academy is \$1565 but as a convenience to parents, RPM will accept a payment plan of 5 payments of \$313. A deposit of \$313 is required with the registration, and remaining payments are due Sept 1/Oct 1/Nov 1/Dec 1.

We accept visa, mastercard, amex and etransfer. Payments are the registering parent's responsibility. Please include the player's 1st name, last name and school on any e-transfers.

### **What do I get for \$1565?**

Students will get on-ice, off-ice, events, classroom sessions, complimentary academy swag and guest speakers.

### **Can I get a tax receipt?**

Yes, you can login to your account at [www.rpmhockey.com](http://www.rpmhockey.com) anytime, click on 'billing' and all the invoices will be there, just select one and 'download'.

## **REFUND POLICY**

### **What happens if I register, and my child changes their mind?**

The deposit is refundable up to March 31, 2026 (less \$50 admin fee). Non-refundable as of April 1, 2026. After September 1, 2026: Withdrawals may be pro-rated based on administrative approval. If you decide to withdraw you need to email [holly@rpmhockey.com](mailto:holly@rpmhockey.com) to arrange a refund and contact the school. Withdrawing after Sept 1, you may receive a pro-rated refund, less admin fee.

### **What if my son/daughter gets injured?**

If a student is unable to participate in the Academy on-ice, off-ice or events for longer than 3 weeks, RPM will pro-rate fees. **If the student is sick or injured, parents need to communicate with the teacher and [holly@rpmhockey.com](mailto:holly@rpmhockey.com)**

## **ACADEMIC INFORMATION**

### **What do the students get for Academic credit?**

4 credits- elective. Those in Gr.10-12 will also get another 4 credits for Academy Leadership. This is a mandatory class for the older students and in this class, they are required to fulfill 25 volunteer hours and write thoughtful and detailed journals about their volunteering.

### **What happens to PE?**

Your child will still need to take PE, but most Academy students choose to take PE in the 2nd semester.

### **Do students get graded on the Hockey Academy & how are they marked?**

Yes, students are marked & graded by the academic teacher. The grades are based on several components including attendance, effort, attitude, assignments, volunteer work and being prepared for all aspects of the program.

### **If my child is a Recreational Hockey Player can they still get an A in Hockey?**

Students are marked as individuals, if they are on-time, prepared, work to the best of their ability, hand all assignments in on time etc...they have a good chance of getting an A.

## **CLASS STRUCTURE**

### **Do all levels train together?**

Yes, classes have Recreational and Rep level players, but Instructors will break the students up according to ability and teach them separately.

### **How many students per class?**

25-30 students per class determined by the school as per Ministry Standards.

Each school location determines the number of groups it plans to run and offers a limited number of spots (typically 25-30) students per group. Note - The number of groups & spots available can change from one year to the next as determined by each individual school. Other factors that may affect the number of groups includes # of Participants and access to ice.

Spots are secured on a first-come, first-served basis, beginning with re-registrations among returning students and then opening up to new students after the new parent meetings.

Example: If a location has 1 group, the first 25-30 returning students to re-register secure their spots. If a location has 2 groups, the first 50-60 students secure their spots. If for example the school normally runs 2 groups and makes a decision to go with 1 group the first 25-30 re-registrations will get priority any additional re-registrations would be waitlisted.

### **What is the staff/student ratio?**

Based on a full class of 25-30 students, on-ice is 2 Instructors & 1 Goalie Instructor and off-ice is 1 off-Ice instructor. Academic teacher attends & co-teaches both on-ice and off-ice. Goalie instruction provided for a minimum of 2 goalies/maximum of 4 per group. If only 1 goalie registers the cost is pro-rated.

## **CONTACT INFO**

- RPM On-Ice/Admin: Craig Millin – [craig@rpmhockey.com](mailto:craig@rpmhockey.com)
- RPM Off-Ice/Registrations/Special Events: Holly Rogers – [holly@rpmhockey.com](mailto:holly@rpmhockey.com) or Sam Porta – [sam@rpmhockey.com](mailto:sam@rpmhockey.com)
- Academy Teacher –Lesley Clements [LClements@sd48.bc.ca](mailto:LClements@sd48.bc.ca)

## **ACCOUNT MANAGEMENT**

- **Receipts:** You can access receipts anytime, login to your account and click on 'billing'
- **Account Changes:** Update address, email, credit card info online anytime by logging into your account, click on 'settings'
- **Primary Email:** We communicate primarily by email, so please provide an email address that you check daily. Please ensure you have selected 'Yes, to receive promo material' under settings, so you receive all academy correspondence. You should also ensure RPM Postmaster is a 'safe sender' so our emails do not go into 'junk mail'.

