SRT Hockey Academy FAQ

SCHEDULE & LOGISTICS

What times does the Academy run?

Monday 12:15-1:15pm, Wednesday 2:00-3:00pm and rotating Fridays 12:22-1:32pm or 1:35-2:45pm.

How do students get from the rink to the school?

Students walk and use the school shuttle when available.

Where do students store their gear?

Gear is dropped off at Planet Ice and locked in the dressing room.

Do students have time to shower before going back to school?

Yes, but they need to shower quickly.

REGISTRATION & FEES

Do I have to pay the full $2120 when I register?

The total fee for the Linear Academy is $2120 but as a convenience to parents, RPM will accept a payment plan of 10 payments of $212. A deposit of $212 due with registration, remaining payments are due Sept 1/Oct 1/Nov 1/Dec 1 etc… We accept visa, mastercard, amex and e-transfer. Payments are the parent's responsibility. E-transfer's must be set to recurring payment prior to Sept 1-June 1. Please include the player's 1st name, last name and school on any e-transfers.

What do I get for $2120?

Students will get on-ice, off-ice, events, classroom sessions and guest speaker, there are not additional costs.

Can I get a tax receipt?

Yes, you can login to your account at www.rpmhockey.com anytime, click on 'billing' and all the invoices will be there, just select one and 'download'.

REFUND POLICY

What happens if I register and my child changes their mind?

The deposit is refundable (minus $50 credit card/admin fee) up to March 31. If you decide to withdraw you need to email holly@rpmhockey.com to arrange a refund and contact the school. If you are withdrawing after Sept 1, you may receive a

pro-rated refund less admin fees.

If your son or daughter is on the waitlist, we will not process the deposit until they have a confirmed spot. If your son/daughter is applying to cross-enroll/transfer, please email holly@rpmhockey.com after registering.

What if my son/daughter gets injured?

If a student is unable to participate in the Academy on-ice, off-ice or events for longer than 3 weeks, RPM will pro-rate fees. If the student is sick or injured, parents need to communicate with the teachers. Please contact holly@rpmhockey.com asap if your child is injured.

ACADEMIC INFORMATION

What do the students get for Academic credit?

The Hockey Academy at SRT get credit for PE/Hockey.

Do students get graded on the Hockey Academy & how are they marked?

Yes, students are marked & graded by the academic teacher. The grades are based on several components including attendance, effort, attitude, assignments, volunteer work and being prepared for all aspects of the program. Hockey Academy students are required to be in "good standing" in all of their academic classes in order to continue to participate in the Academy. The academic teacher will liaison with classroom teachers to make sure students are meeting academic and behavioural expectations.

If my child is a Recreational Hockey Player can they still get an A in Hockey?

Students are marked as individuals, if they are on-time, prepared, work to the best of their ability, hand all assignments in on time etc…they have a good chance of getting an A.

CLASS STRUCTURE

Do all levels train together?

Yes, all classes are coed and comprised of Recreational and Rep level players, but Instructors will break the students up according to ability and teach them separately.

What is the staff/student ratio?

On-ice is 2 Instructors & 1 Goalie Instructor and Off-ice is 1 Off-Ice instructor. Academic teacher attends & co-teaches both on-ice and off-ice.

How many students per class?

24-30 students per class determined by the school as per Ministry Standards.

Each school location determines the number of groups it plans to run and offers a limited number of spots (typically 25-30) students per group. Note - The number of groups & spots available can change from one year to the next as determined by each individual school. Other factors that may affect the number of groups includes # of Participants and access to ice.

Spots are secured on a first-come, first-served basis, beginning with re-registrations among returning students and then opening up to new students after the new parent meetings.

Example: If a location has 1 group, the first 25-30 returning students to re-register secure their spots. If a location has 2 groups, the first 50-60 students secure their spots. If for example the school normally runs 2 groups and makes a decision to go with 1 group the first 25-30 re-registrations will get priority any additional re-registrations would be waitlisted.

Is there a separate female dressing room?

CONTACT

- RPM On-Ice/Admin – Craig Millin – craig@rpmhockey.com
- RPM Off-Ice/Registrations/Payments/Special Events – Holly Rogers – holly@rpmhockey.com or Sam Porta sam@rpmhockey.com
- SRT Teacher–Lesley Mcpherson - Lesley_Mcpherson@sd42.ca

ACCOUNT MANAGEMENT & COMMUNICATIONS

- **Receipts**: You can access receipts anytime, login to your account and click on 'billing'
- **Account Changes**: Update address, email, credit card info online anytime by logging into your account, click on 'settings'
- **Primary Email:** We communicate primarily by email, so please provide an email address that you check daily. Please ensure you have selected 'Yes, to receive promo material' under settings, so you receive all academy correspondence. You should also ensure RPM Postmaster is a 'safe sender' so our emails do not go into 'junk mail'.
- **Communication**: All Academy correspondence is done by email. When registering, please provide 1 email address that is checked regularly. Please make sure you are not unsubscribed, you must click 'yes, to receive promo material' online under 'settings'.